



**Transforming  
health and social care**  
in Kent and Medway

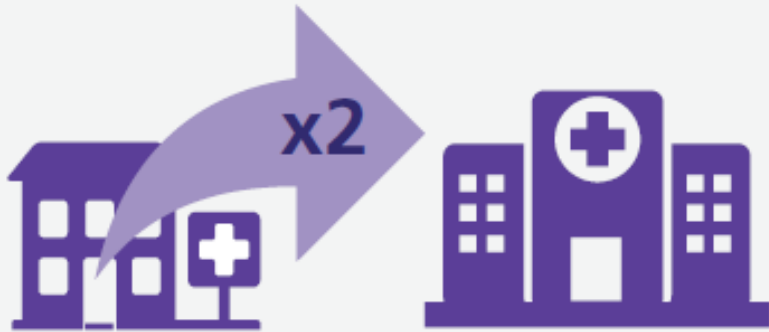
# **Establishing the medium list of options for east Kent hospital services**

HOSC, 24 November 2017

*Transforming health and social care in Kent and Medway* is a partnership of all the NHS organisations in Kent and Medway, Kent County Council and Medway Council. We are working together to develop and deliver the Sustainability and Transformation Plan for our area.

# Challenges in east Kent

In some areas you are **twice as likely** to end up in hospital because of a problem that could have been avoided if it had been better managed in primary care.



At any one time there are around **300** people in hospital beds who could be discharged if the right support was available elsewhere.



The equivalent of 10 days bed rest can have the same impact on the muscles as roughly **10 years of ageing** for people over 80



# The STP vision for Kent and Medway

**Helping you stay well**

**PREVENTION:** Doing much more to help you stay well so you don't develop some of the illnesses we know can be caused by unhealthy lifestyles

**Doing more out of hospital**

**LOCAL CARE:**  
Redirecting more of our resources into local care services so we can offer more care out of hospital

**Making acute services more effective**

**HOSPITAL CARE:**  
Organising acute hospital services better



# Improving hospital care

## East Kent only

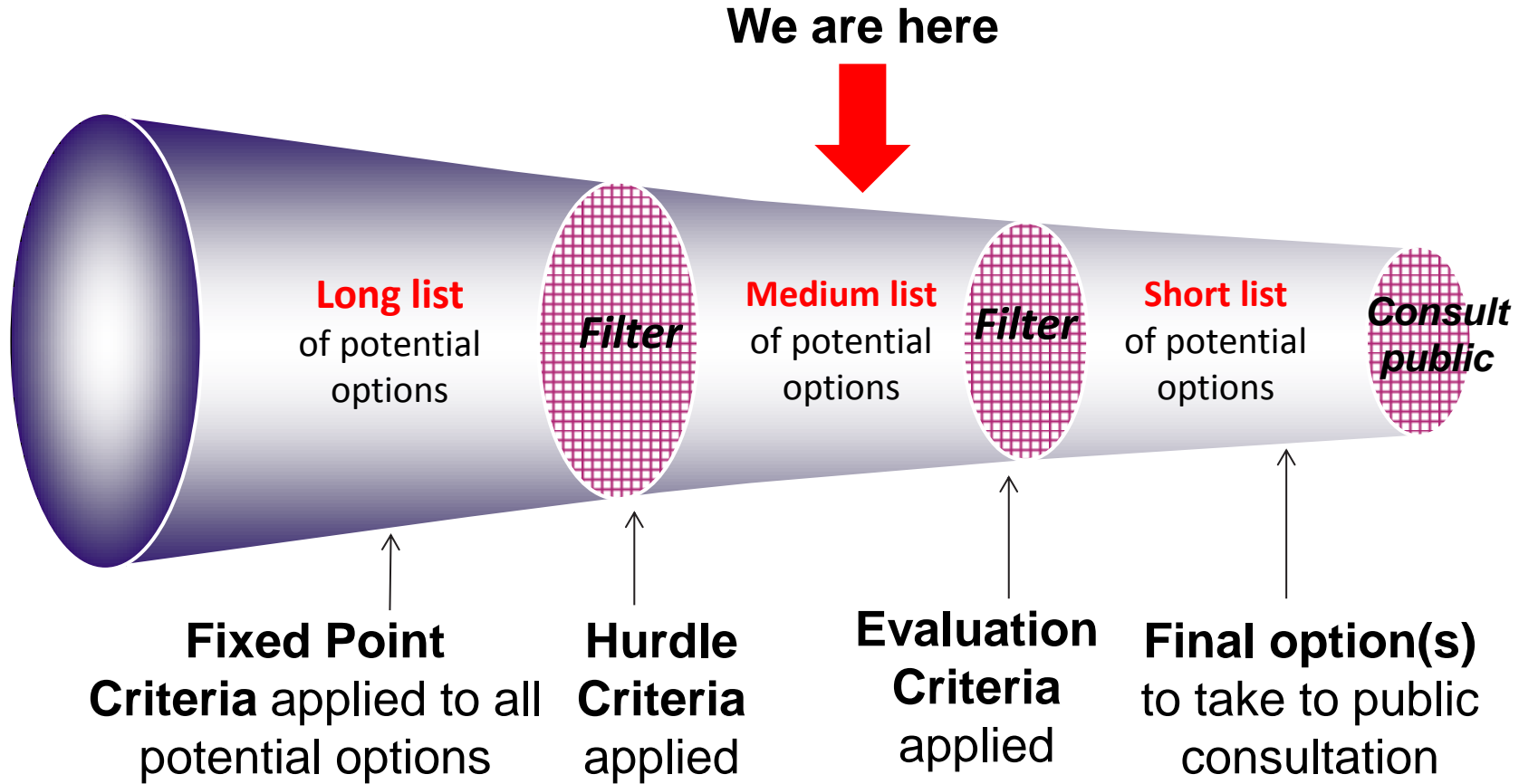
- Urgent and emergency care acute medicine
- Elective orthopaedics

## All Kent and Medway

- **Stroke** – three hyper-acute stroke units
- **Vascular** – single arterial centre and enhanced non-arterial centre









# How decisions are made



# Potential options for urgent and emergency care and acute medicine



# Guidance for urgent and emergency care

	What	Services offered
① 	<b>Major trauma centre</b>	<ul style="list-style-type: none"> <li>Specialised centres co-locating tertiary/complex services on a 24x7 basis</li> <li>Serving population of at least 2 -3million</li> </ul>
② 	<b>Major Emergency Centre with specialist services</b>	<ul style="list-style-type: none"> <li>Larger units, capable of assessing and initiating treatment for all patients and providing a range of specialist hyper-acute services</li> <li>Serving population of ~ 1-1.5m</li> </ul>
③ 	<b>Emergency Centre</b>	<ul style="list-style-type: none"> <li>Larger units, capable of assessing and initiating treatment for the overwhelming majority of patients but without all hyper-acute services</li> <li>Serving population of ~ 500-700K</li> </ul>
④ 	<b>Medical Emergency Centre</b>	<ul style="list-style-type: none"> <li>Assessing and initiating treatment for majority of patients</li> <li>Acute medical inpatient care with intensive care/HDU back up</li> <li>Serving population of ~ 250-300K</li> </ul>
⑤ 	<b>Integrated care hub with emergency care*</b>	<ul style="list-style-type: none"> <li>Assessing and initiating treatment for large proportion of patients</li> <li>Integrated outpatient, primary, community and social care hub</li> <li>Serving population of ~ 100-250K</li> </ul>
⑥ 	<b>Urgent care centre*</b>	<ul style="list-style-type: none"> <li>Immediate urgent care</li> <li>Integrated outpatient, primary, community and social care hub</li> <li>Serving population of ~ 50-100K</li> </ul>

## Services offered

- Neurosurgery, Cardiothoracic surgery
- Full range of emergency surgery and acute medicine
- Full range of support services, ITU etc
- Hyperacute cardiac, stroke , vascular services
- Trauma unit
- Level 3 ICU
- Moving towards 24x7 consultant delivered A&E, emergency surgery, acute medicine, inpatient paed
- Full obstetrics and level 3 NICU
- Moving towards 24x7 consultant delivered A&E, emergency surgery, acute medicine
- Level 3 ICU
- Inpatient paed and obstetrics with level 2/3 NICU
- Consultant led A&E
- Acute medicine and critical care/HDU
- Access to surgical opinion via network
- Possibly paed assessment unit and possibly midwife-led obstetrics
- GP-led urgent care incorporating out of hours GP services
- Step up/step down beds possibly with 48 hour assessment unit
- Outpatients and diagnostics
- Possibly midwife-led obstetrics
- As above but no beds



# Long list

We started with a **long list** of possible options

We considered any of our three acute hospitals as:

- a **major emergency centre** with specialist services
- an **emergency centre** or medical emergency centre
- an **urgent care centre** or integrated care hospital

We also considered:

- Building a new hospital on a new site
- Consolidating our hospitals onto one existing site
- Closing an existing hospital





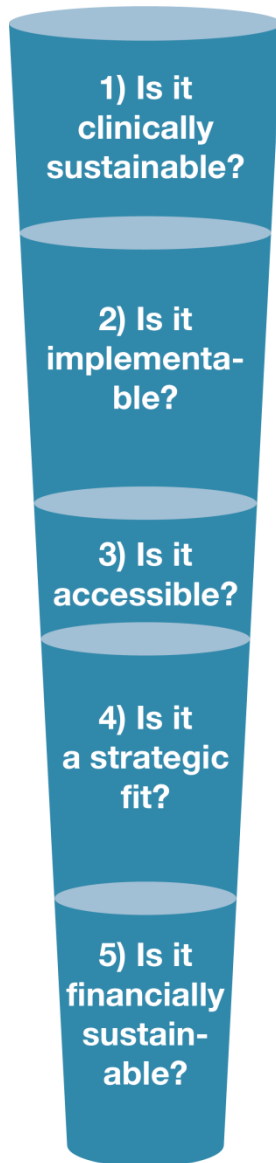
# Hurdle criteria

We then asked five questions to help filter out the options that are not viable

1. Is the option **clinically sustainable**?
2. Can we **implement** it?
3. Can people **access** the services?
4. Does it fit with **previous decisions**?
5. Is it **affordable**?



# Applying the hurdle criteria



## Possible configurations

- 
1. 1 MEC with specialist services
  2. No more than 2 ECs
  3. No more than 2 MedECs

- 
1. WHH – any service can be here
  2. QEQM – any service can be here
  3. K&C – any service can be here

- 
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  2. QEQM – any service can be here
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- 
1. WHH – MEC with specialist services
  2. QEQM – EC, MedEC
  3. K&C – ICH/UCC

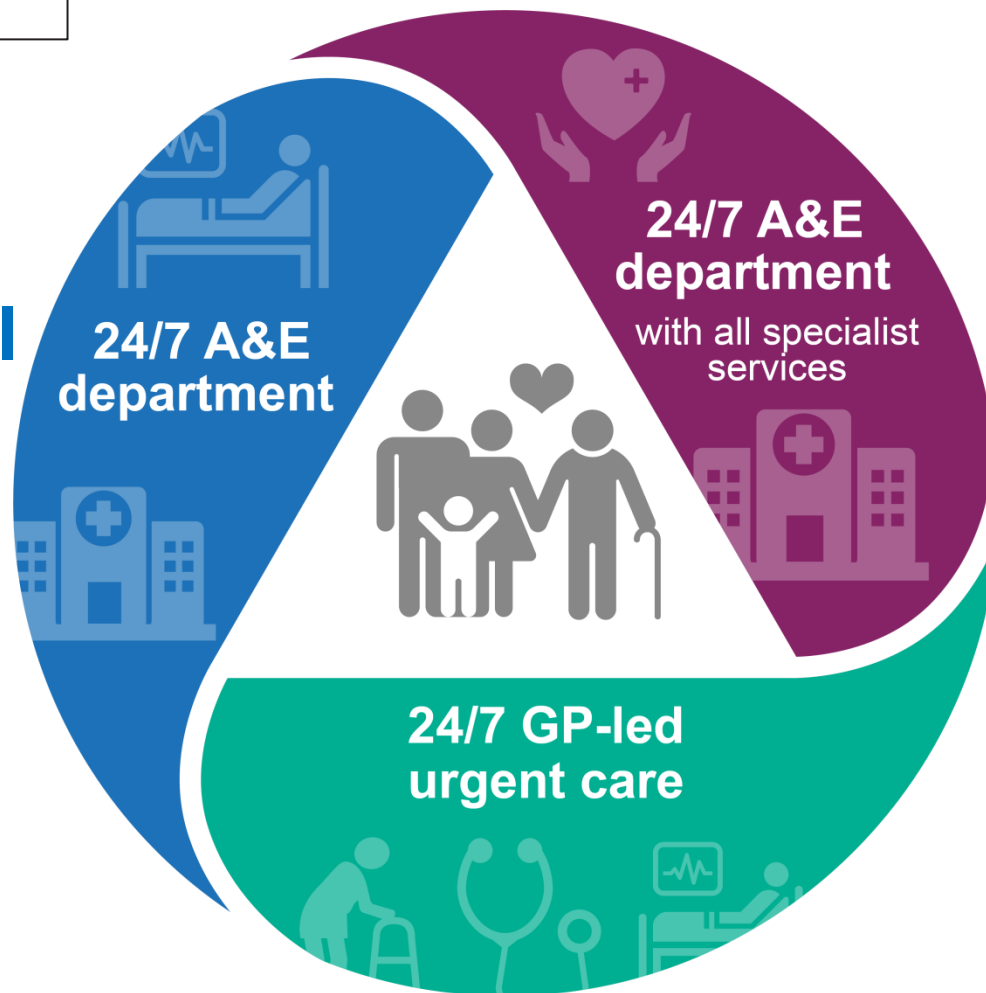
- 
1. WHH – MEC with specialist services
  2. QEQM – EC
  3. K&C – ICH/UCC



# Medium list: two potential options

## OPTION 1

**QEQM  
Hospital**



**William  
Harvey  
Hospital**

**Kent and Canterbury Hospital**



# Medium list: two potential options

## OPTION 2

**A single major  
emergency hospital  
for all east Kent**

**24/7 GP-led  
urgent care**

**Other services  
could include**

diagnostics  
(e.g. x-ray),  
day surgery,  
outpatients services  
and rehabilitation



**William Harvey  
Hospital**

**One 24/7 A&E  
department**

**All specialist services**

(e.g. trauma, vascular and  
specialist heart services)



**Kent and Canterbury  
Hospital**

**24/7 GP-led  
urgent care**

**Other services  
could include**

diagnostics  
(e.g. x-ray),  
day surgery,  
outpatients services  
and rehabilitation



**QEQM Hospital**



# Potential options for elective inpatient orthopaedics



# Long list

1. A single east Kent inpatient orthopaedics unit on any of each of the three hospital sites
2. An inpatient orthopaedics unit on all three hospital sites
3. Combinations of two orthopaedics units on any two of the acute hospital sites
4. No inpatient orthopaedics unit in east Kent.



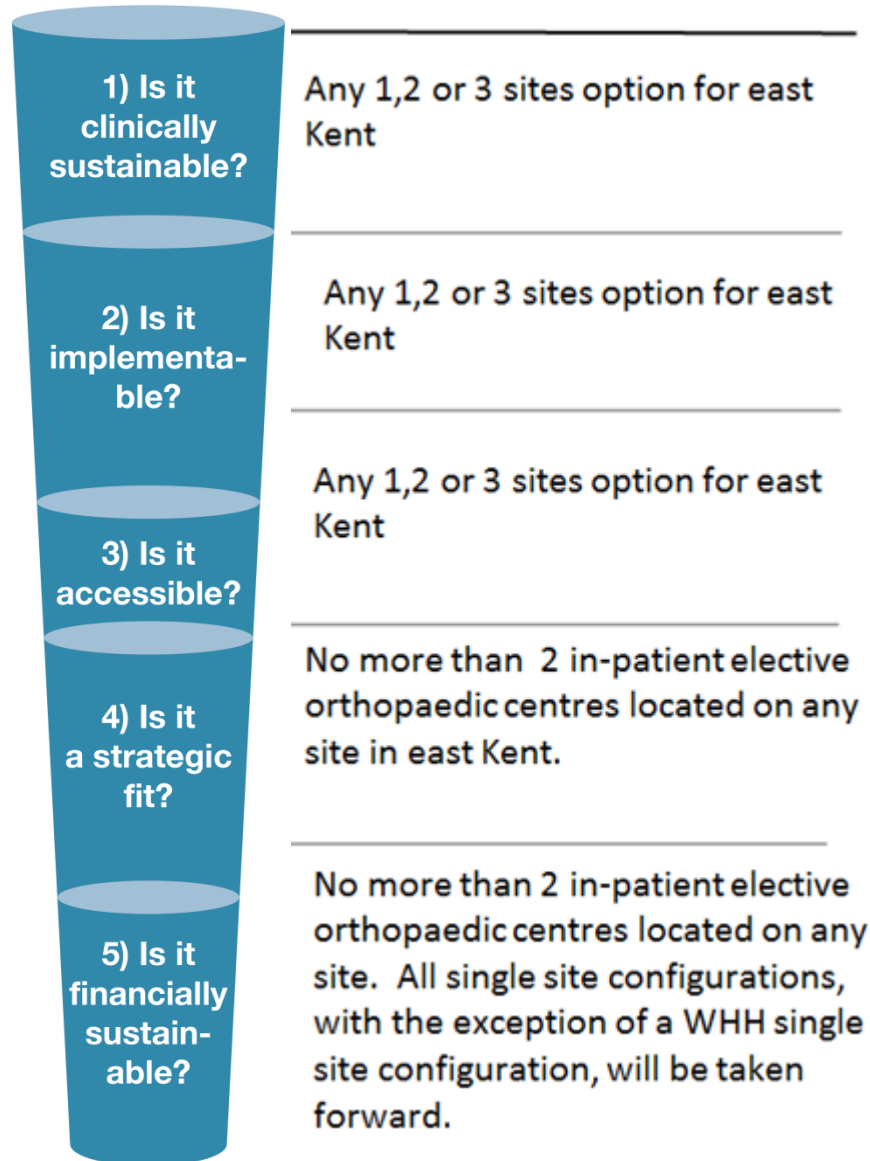
# Hurdle criteria

We then asked five questions to help filter out the options that are not viable

1. Is the option **clinically sustainable**?
2. Can we **implement** it?
3. Can people **access** the services?
4. Does it fit with **previous decisions**?
5. Is it **affordable**?



# Applying the hurdle criteria





# Medium list: Elective orthopaedics

Applying the hurdle criteria left six potential options for elective inpatient orthopaedics services

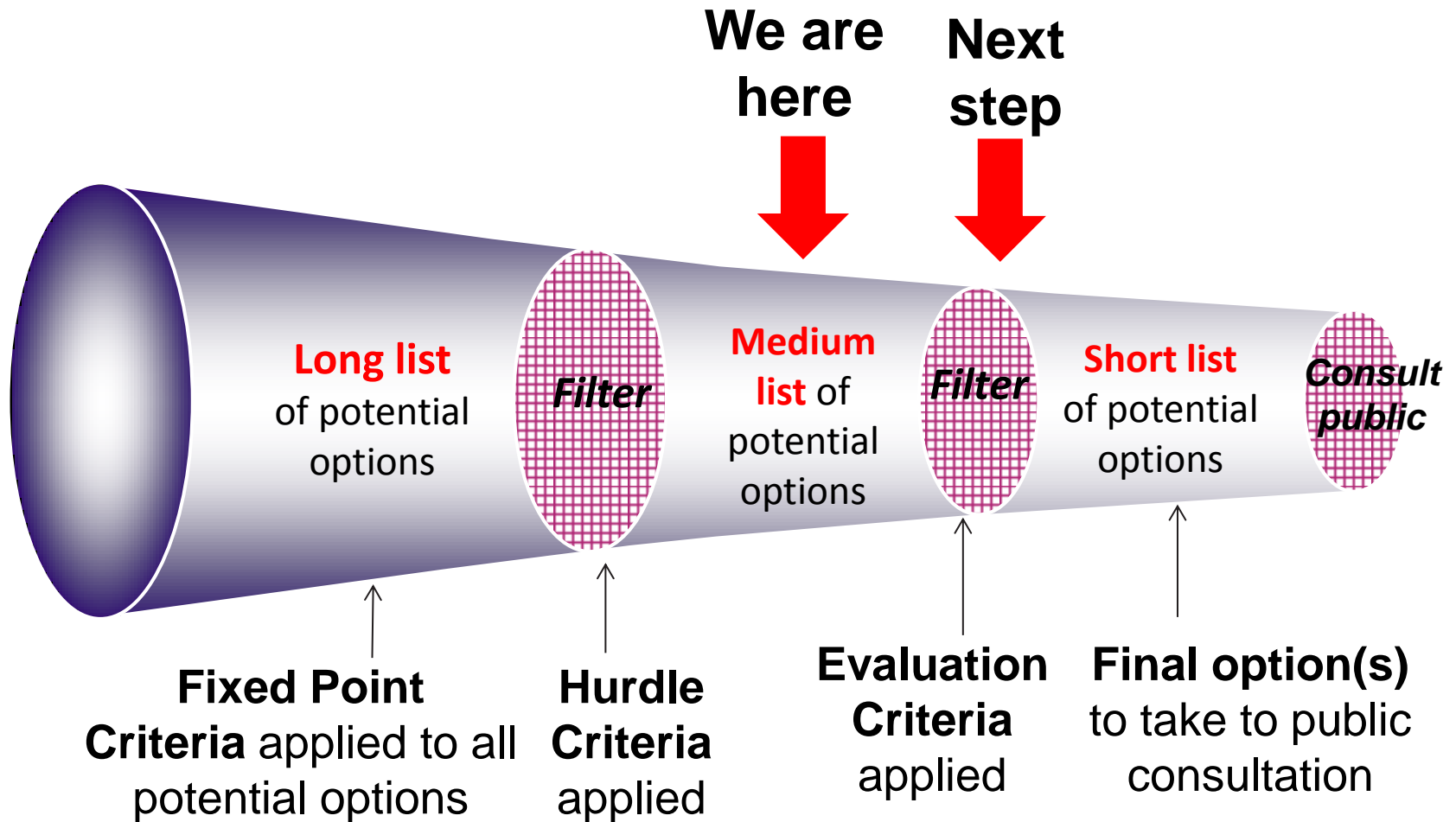
1. Only Kent and Canterbury Hospital (K&C)
2. Only QEQM Hospital (QEQM)
3. Only William Harvey Hospital (WHH)
4. Both K&C and WHH
5. Both K&C and QEQM
6. Both WHH and QEQM



# What happens next



# Next steps



# Evaluation criteria

**QUALITY CARE** 

Will it improve patient care?

**ACCESS TO CARE** 

Can patients get there?

**AFFORDABILITY** 

Is it affordable and good value for money?

**STAFFING** 

Do we have the right number of staff?

**DELIVERABILITY** 

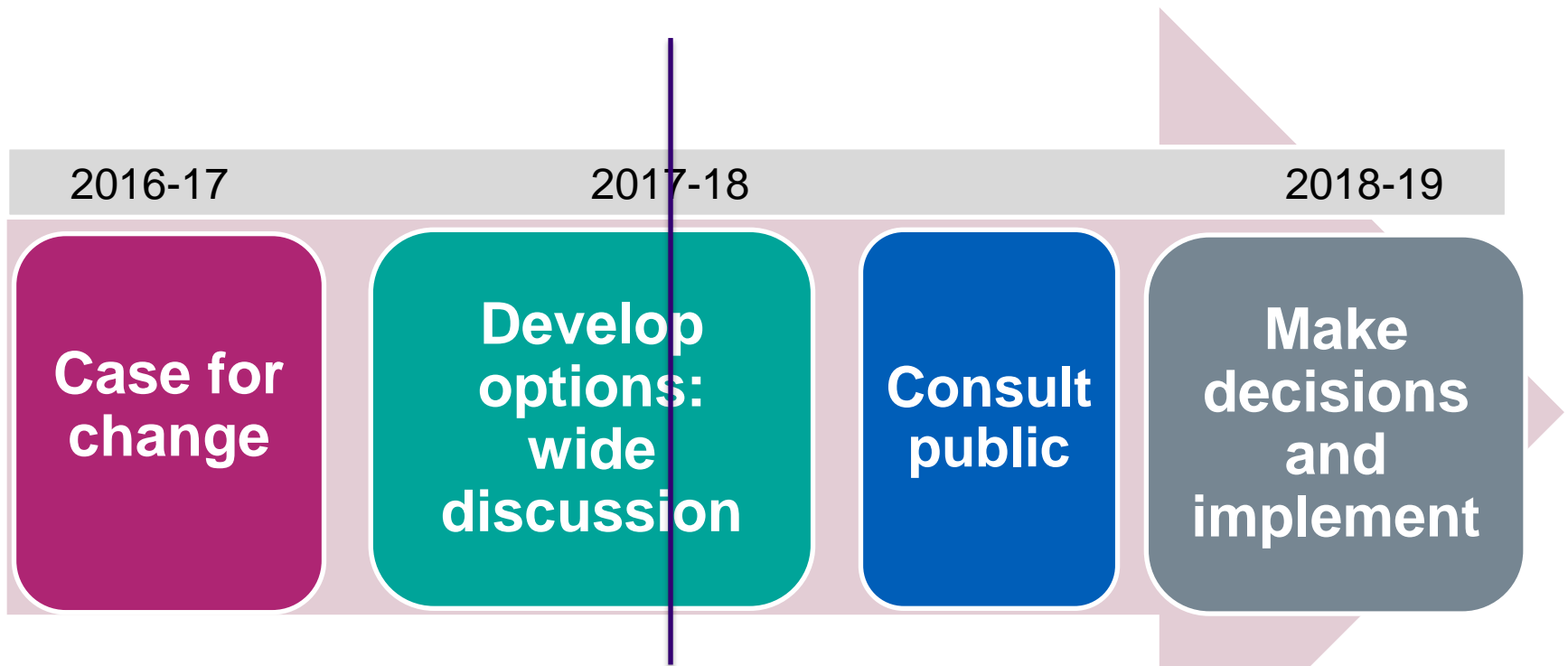
Is it implementable in the timeframe?

**RESEARCH and EDUCATION** 

Will it support research and education?



# Timeline



**Next step – evaluate  
the medium list to  
develop the option(s)  
to consult on**

